

- **Terms of Service**

Effective Date: May 30, 2025

## **1. Introduction**

These Terms of Service ("Terms") govern your use of the services provided by Envision Interactive Group, LLC ("Envision Group," "we," "our," or "us"), a California limited liability company, through our website located at <https://www.envisiongroup.com/> (the "Site").

By using our marketing or digital services (the "Services"), you agree to be bound by these Terms. If you do not agree to these Terms, you must not use the Services.

## **2. Services**

Envision Group provides marketing services including but not limited to digital advertising, content creation, lead generation, SEO, and website management. Details of specific service packages, scope, deliverables, and pricing will be outlined in a separate agreement or proposal.

## **3. Term & Renewal**

Service terms may be structured on a monthly, project-based, or retainer basis depending on the agreement. Unless otherwise specified, services will continue until either party provides written notice of termination with at least 30 days of notice.

## **4. Fees & Payment**

You agree to pay all fees as outlined in your service agreement. All payments are due upon receipt of invoice unless otherwise specified. Failure to make timely payments may result in service interruption or termination.

## **5. Modifications to Services**

We reserve the right to modify or discontinue any part of the Services at our sole discretion. If changes materially reduce the scope of your service, you will be notified and provided the option to cancel or adjust your agreement.

## **6. Client Responsibilities**

You are responsible for providing timely access to necessary assets, approvals, and information needed to deliver the Services. Delays caused by your failure to respond or provide such information may impact the delivery timeline and performance of Services.

## **7. Confidentiality**

Both parties agree to maintain the confidentiality of proprietary information shared during the term of service. This includes but is not limited to marketing strategies, pricing, and customer data.

## **8. Intellectual Property**

Unless otherwise agreed, Envision Group retains ownership of all proprietary tools, templates, and processes used to deliver the Services. Any original content created specifically for your use will become your property upon full payment.

## **9. Limitation of Liability**

To the extent permitted by law, Envision Group shall not be liable for any indirect, incidental, special, or consequential damages arising from the use of the Services. Our liability shall not exceed the amount paid by you in the three (3) months preceding the claim.

## **10. Dispute Resolution**

Any disputes arising from these Terms shall be governed by the laws of the State of California. Both parties agree to resolve disputes through good faith negotiations before resorting to litigation. If unresolved, disputes shall be subject to binding arbitration in Los Angeles County, California.

## **11. Changes to Terms**

We may update these Terms from time to time. You will be notified of material changes. Continued use of the Services after changes go into effect constitutes your acceptance of the revised Terms.

## **12. Contact**

If you have any questions about these Terms, please contact us at:

Envision Interactive Group, LLC  
19191 S. Vermont Ave., Suite 450  
Torrance, California 90274  
Email: PASHCRAFT@EGMAIL.COM  
Phone: 310-523-2000 ext. 257